

GCSE Catering Revision 40% weighting

If you learn everything within this document

- remember it !!
- be able to write about it !!

The minimum you should see would be a 'B' for your exam.

Remember to **PEE** when you write your answers otherwise you will not reach your full potential grades.











1.1 The Catering Industry

•	Catering establishments provide and / or
•	Catering establishments may be commercial (,) orcommercial (non making)
•	Catering establishments may be residential (provide) or
•	Contract caterers provide and for organisations such as b, s and
	H for functions such as,
	and in homes. Contract caterers may p and c
	food in advance and deliver it to the v







Give 3 examples for each type of catering establishment

Give 4 examples of organisations that would employ contract caterers.

- 1.
- 2.
- 3.
- 4.

Explain the advantages of employing a contract caterer for a large garden party: (4 marks)

Decide on the following

Commercial? (C) or Non-commercial?(NC) ...then...

...tnen... Residential (R) or

Non-residential? (NR)

McDonald's

The Armed Forces

Sea View Hotel

School Meals

HM Prison

Suzy's Café Bed & Breakfast

Wine Bar

NHS Hospital



Food Technology,

Catering & Hospitality Department

1.2 Food Service (1/4)

The range of food service systems include:	Counter service:
1.	Is the most v of all systems and includes:
2.	1.Cafeteria service:
3.	
4.	2. Fast-Food service:
Explain what is meant by the term 'Table Service'.	2. Tast-1 ood service.
	3. Vended service:
Explain what 'Transported Meal Systems' are and give examples:	
	4. Seated counter service:
1.	
2.	5. Buffet:
3.	
4.	
Explain the 'Gueridon Service' with examples.	6: Carvery:



1.2 Food Service (2/4)



Why are vending machines likely to be found in railway stations?

Give 3 qualities needed by wait staff employed in... **Fast Food Service** 5 star restaurant

Explain 4 advantages of	f vended service:

- 1.

Give three (3) advantages of changing the serving of breakfast from waited service to buffet service in a hotel:

- 1. 2.
- 3.

Why is fast food so popular? (3 marks)

State and explain three (3) responsibilities of a *restaurant manager*: (6 marks)



1.2 Food Service (3/4)

Explain and then list the advantages & disadvantages of each of the different Food service styles listed below:

Service Style	Explanation	Advantages	Disadvantages
Counter Service			
Plate Service			
Family Service			
Silver Service			
Banquet Service			
Gueridon Service			
Home Delivery			



1.2 Food Service (4/4)







1.3 Job Roles & Training

AND LOSS	Catering & Hospitality Department	1.5 Job Noies & Hailing
Jobs in the catering industry are found in t	the following areas:	
M & A	: Managers look after p	Eg a restaurant manager 'manages' the
and reports directly	y to the m Administration staff, e.g	, often deals with the
p		
FPP	: These people work in the	of a restaurant.
F and d	service: These people work with customers in a r	·
Jobs can be at different levels: Explain witl examples. (9 marks) M:	1. Explain the importance of training for people working. 2. Give five (5) qualities needed by a water/waitress was a second of the contract	
S:	3. Explain the role of a 'sous chef'	
0:	4. Give three (3) occasions when casual staff may be e	employed.
Staff can be employed as: FT T C or S Or S	5. Give three (3) differences between casual and part-	time staff.



1.3 Job Roles (2/2)

For each of the following job roles, indicate whether they work in the kitchen or restaurant, decide on their operating level and then give their responsibilities (Similar to a job description)

Tesponoisi	lities (Similar to a job description)			
	Head Chef) (Restaurant Manager	
) (
	Sous Chef		Section Head Waiter	
	Sous Chei		Section flead Waiter	
] [
	Commis Chef		Waiting staff	
		<i>)</i> \		



1.4 Safety & Hygiene (1/4)

There are LOTS & LOTS of marks allocated to Health, Safety & Hygiene on the exam.

LEARN EVERYTHING THOROUGHLY!

Infected f w	U cooking food. Core temperature of food should reachoC	H H food below oC
C C Food prepared too	CAUSES OF FOOD POISONING	Cfood too slowly through the DZ Use of Iofoods
Not t frozen food properly	Not r food to a high enough temperatureoC.	Use of pre-c foods.
	cteria are called P For Is or other sources of these bacteria and t	
E. Coli	Salmonella Listeria	Staphyloccus



1.4 Safety & Hygiene (2/4)

High-risk foods are usually m and high in the nutrient, p Examples of high risk foods include:	Low-risk foods are usually low in m and low in the nutrient, p, however, high in f Examples of low risk foods include:
Outline the 4 conditions of growth required	Juree Co
by pathogenic bacteria to grow	
	Explain the importance of the three C's to keep food: C C 1. Name 2 food poisoning bacteria: 2. Give 3 symptoms of food poisoning. 3. Why do chefs wear a hat?



1.4 Safety & Hygiene (3/4)

Food hygiene regulations	Temperature Description of the temperature	
These regulations exist to avoid F P outbreaks.		Freezer temperature (Bacteria are d, not dead)
Food Premises		Fridge temperature (never put h food into a fridge – it can raise the temperatures to u levels.
		The D , bacteria multiply r, especially at room or b temperature.
Personal Hygiene		H H of food.
		minutes, minimum c temperature of reheated foods.
Hygienic Practices		Core temperature of c foods.
		B water – most pathogens are killed.
		Temperature of hot oil in a deep fat fryer – very dangerous.
1. Explain why blue plasters are used in catering.	2. What 1. A fri	temperature should these be? dge:

2. A freezer:

3. Hot-held food:



1.4 Safety & Hygiene (4/4)

Accident Prevention – write in general rules / advice about the following aspects to prevent accidents:

Aspect	How could you prevent accidents from occurring?	Accident Procedures: All accidents must be reported, even if an injury doesn't appear serious at first. Records must include: (11 aspects) 1.
Floor		2. 3.
Light equipment		4. 5.
Heavy equipment		6. 7.
Clothing		8. 9.
Workers		10. 11.
Storage areas		FIRST-AID: There must be at least 1 first aid box for every people. Know how to treat the following first-aid situations:
Fire prevention		CUTS:
Cleaning		BURNS & SCOLDS:
Care when using fryers & ovens.		FAT BURNS:
Explain what be	ing 'fit for work ' means:	FALLS:



1.5 Legislation (1/2)

The Food Safety Act covers:	Under the Food Safety Act, EHO's can		
1.	1.		
2.	2.		
3.	3.		
4.	What does B	EHO mean?	
premises MUST be registered with the local authority and can be inspected at time by an The F S A links closely with Hygiene Regulations and HACCP.			
Food Hygiene Regulations prevent: There are 3 main areas that the regulations cover: Explain 1. Food Premises: 2. Personal Hygiene:		Risk Assessment: This is a summary of what could cause to people. A is carried out in the following way: (List and give an example) 1. Identify 2. Decide 3. Evaluate 4. Implement	
3. Hygienic Practices:		5. Review	
		The Health & Safety Executive (HSE) five-point plan: Organisations must: 1. Provide	
HASAWA (1974) means It covers all aspects of & of workers. Employers must:		1. Provide 2. Assess 3. Arrange 4. Ensure	
Employees must:		5. Consult	



1.5 Legislation (2/2)

HACCP (
List three points to write about each danger/hazard and how to prevent it from happening! (CLICK HERE for ONLINE PRACTICE)

Work Flow	3 Possible Hazards	How to prevent them
P of food		
R of food		
S of food		
P of food		
C of food		
C of food		
Hot		
R		
Chilled		
S of food		



Fire Regulations

Fire Prevention:

L: Fire	should be tested	
	 silodia de testea	 ,

2: Staff should be _____ in the use of fire-fighting equipment.

Fire Procedures:

- 1. Raise
- 2. Call
- 3. If safe, turn off
- 4. Try to fight
- 5. Close6. Leave
- 7. Do not delay
- 8. Do not use
- 9. Do not stop
- 10. Care must be taken to use
- 11. Never put yourself or others in

Check your understanding: Answer on a separate sheet of paper:

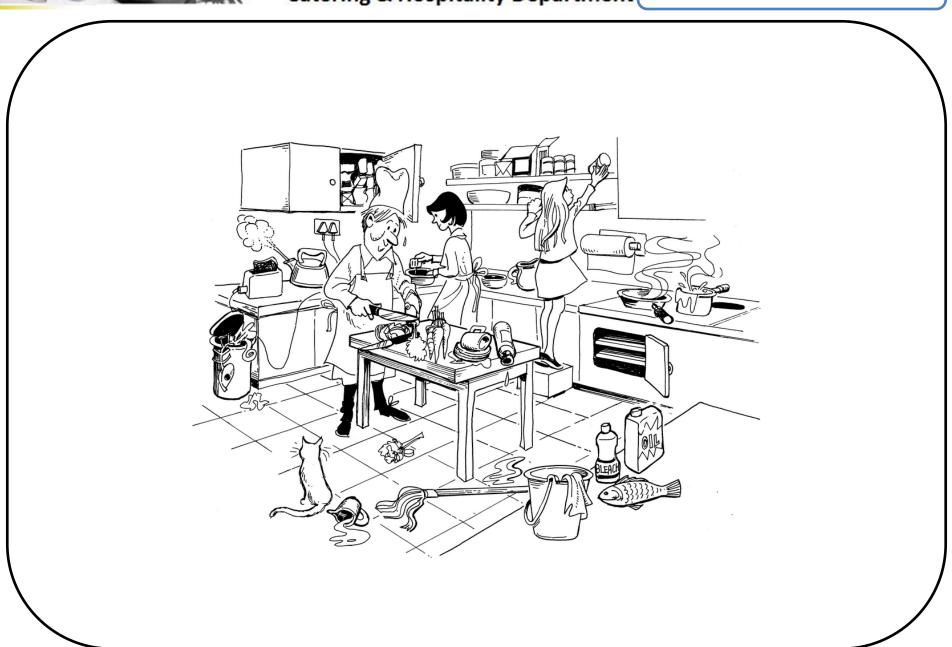
- 1. What powers does an EHO have under the Food Safety Act?
- 2. What is the main aim of the HASAWA?
- 3. What is risk assessment?
- 4. Give 3 rules to follow in the event of a fire in a hotel kitchen.
- 5. Explain what these two signs indicate:







IDENTIFY THE HAZARDS





1.6 Food Preparation (1/2)

Cookery Skills

Cake making methods:				
Rin eg:				
C eg:				
W eg:				
M eg:				
All eg:				
B making ingredients:				
B, S & m				
P making:				
Seg:				
Ceg:				
Peg:				
R P eg:				
S making:				
Bsauce. Eg:				
Rsauce. Eg:				

KNOW BASIC RATIOS & RECIPES

M_	&	P	F	&	V	
F			Basic		D	Products
E		Com	modities		C	Products
	R	P	& ot	her c_		

- 1. List 4 methods of cake making and a cake made by each method:
- 2. A batch of scones turns out like biscuits. What could have gone wrong?
- 3. Give three (3) rules to follow when making shortcrust pastry.
- 4. Give three (3) reasons why convenience foods are popular with caterers.
- 5. Rice and pasta dishes are often quite bland. Discuss ways in which rice and pasta can be made more appealing.



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1.6 Food Preparation (2/2)

Catering & Hospitality Department

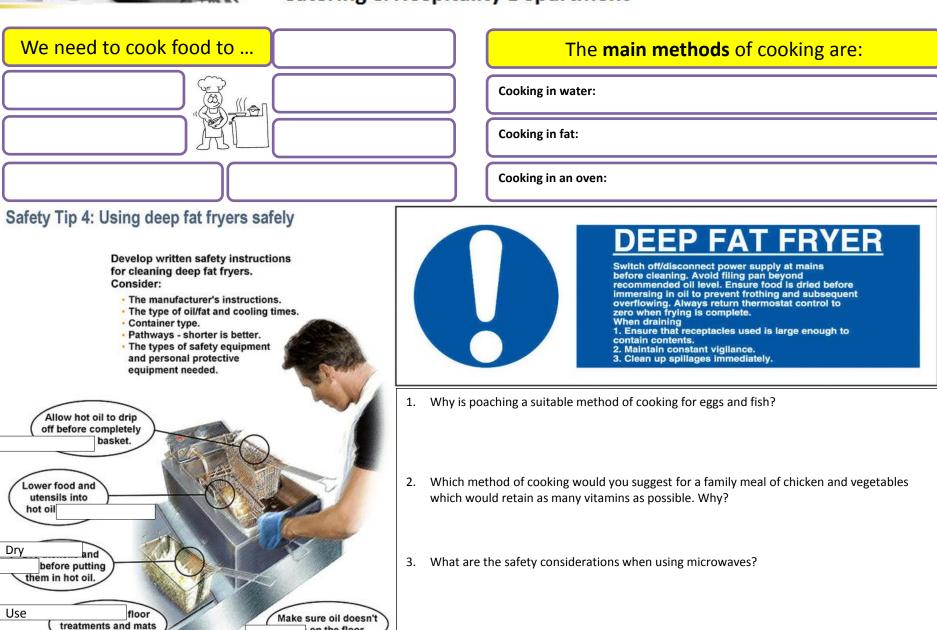
	Catering & Hospita	inty Department	
EGGS Types:	CHEESE Types:	CHICKEN Types:	POTATOES Types:
Uses:	Uses:	Uses:	Uses:
Prep:	Prep:	Prep:	Prep:
Cooking:	Cooking:	Cooking:	Cooking:
Cost:	Cost:	Cost:	Cost:
Storage:	Storage:	Storage:	Storage:
Colour Flavour & Texture:			
Nutritional value:	Nutritional value:	Nutritional value:	Nutritional value:
RICE Types:	MILK Types:	FRESH FRUIT Types:	PASTA Types:
Uses:	Uses:	Uses:	Uses:
Prep:	Prep:	Prep:	Prep:
Cooking:	Cooking:	Cooking:	Cooking:
Cost:	Cost:	Cost:	Cost:
Storage:	Storage:	Storage:	Storage:
Colour Flavour & Texture:			
Nutritional value:	Nutritional value:	Nutritional value:	Nutritional value:



on floors.

Food Technology, Catering & Hospitality Department

1.7 Cooking Methods (1/3)



on the floor.



1.7 Cooking Methods (2/3)

STEAMING Popularity & why?	STIR-FRYING Popularity & why?	BARBECUING Popularity & why?
'Healthiness' as a method of cooking:	'Healthiness' as a method of cooking:	'Healthiness' as a method of cooking:
Foods that are suitable for this method of cooking include:	Foods that are suitable for this method of cooking include:	Foods that are suitable for this method of cooking include:
MICROWAVING Popularity & why?	PRESSURE COOKING Popularity & why?	SHALLOW FRYING Popularity & why?
'Healthiness' as a method of cooking:	'Healthiness' as a method of cooking:	'Healthiness' as a method of cooking:
Foods that are suitable for this method of cooking include:	Foods that are suitable for this method of cooking include:	Foods that are suitable for this method of cooking include:
	'Healthiness' as a method of cooking: Foods that are suitable for this method of cooking include: MICROWAVING Popularity & why? 'Healthiness' as a method of cooking:	Popularity & why? 'Healthiness' as a method of cooking: Foods that are suitable for this method of cooking include: MICROWAVING Popularity & why? Popularity & why? Popularity & why? Popularity & why? Pressure Cooking Popularity & why? 'Healthiness' as a method of cooking: Foods that are suitable for this Foods that are suitable for this Foods that are suitable for this



1.7 Cooking Methods (2/3)

SIMMERING Popularity & why?	POACHING Popularity & why?	BLANCHING Popularity & why?	BRAISING Popularity & why?
'Healthiness' as a method of cooking:			
Foods that are suitable for this method of cooking include:	Foods that are suitable for this method of cooking include:	Foods that are suitable for this method of cooking include:	Foods that are suitable for this method of cooking include:
GRILLING Popularity & why?	ROASTING Popularity & why?	CASSEROLING Popularity & why?	FLAMBEING Popularity & why?
'Healthiness' as a method of cooking:			
Foods that are suitable for this method of cooking include:	Foods that are suitable for this method of cooking include:	Foods that are suitable for this method of cooking include:	Foods that are suitable for this method of cooking include:
			1



to tempt a_

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1.8a Presenting Food (1/2)

State then explain the importance of the 9 points raised above

THE THE	Catering & Hospitality L	epartment		
Use the picture of the food below to re	emember the rules for presenting food!	The most important	t points to consider wh attractively are:	en presenting food
	Dishes must have a range of: C T F S	C	F	T
Or c as necessary.	Dishes should be the correct c meaning:	S	T	T
Use stylish plates to f the food.	Food should not be c on the plate.			
Food needs to be 'n' in c whenever possible.	Food should be g or d appropriately.	Customer N	C	E
Rich foods should be served in s portions.	Sauces and relishes etc should be served s			
Food should have a pleasing	Food should be kept of the r			

of the plate which should be



1.8a Presenting Food (2/2)

Study the buffet below and list the rules for presenting a buffet



Describe the differences between a buffet and a carvery



Describe the necessary elements to be considered when presenting a buffet

1.

2.

3.4.

5.

6.

7. 8.

9.

10.

11.

1.

2.

3.

4.

6.

5.

7.

8.

9.

10.



1.8b Food Terms to Know

Write out the definition or provide the term which is missing on the following chart:

D MEANING	
Items offered separately to main dish e.g. vegetables	
and sauces	
Literally means 'to the tooth' i.e. firm to the bite	
Sprinkled with cheese and/or breadcrumbs and	
browned under a grill	
A container of water used to keep foods hot without	
fear of burning or to cook delicate foods	
ical of barring of to cook delicate local	
A bundle of herbs	
A barrele of fields	
Cubes of bread fried or grilled	
In pastry e.g. salmon en croute	
A meat dish usually served as a main course	
7 thiode dien dedaily control do a main course	
A savoury decoration for food, trimmings served with	
a main item	
Thin, matchstick-size strips of vegetables	
A richly spiced liquid used to give flavour to and help	
tenderise meat and fish	
Literally 'put in place' i.e. preparation either before	
starting to cook or before serving	
A smooth mixture made from food passed through a	
sieve or liquidised in a food processor	
To concentrate a liquid by boiling or simmering	
A mixture of fat and flour used a a basis for a sauce	
Tossed in hot fat e.g. sauté potatoes	

The exam <u>ALWAYS</u> makes you define terms or match terms! **Learn them** well!

Exam style questions: Answer them with PEE!

1. Describe how a high standard of hygiene can be maintained when presenting food for a cold buffet.

2. Explain the importance of colour when presenting food.

3. Explain the importance of portion control when presenting food for a buffet.



1.9 Nutrition (1/5)

The 5 main nutrients, their function & examples of foods are:

Nutrient Function in the body			Examples of foods
Р			
С			
F			
V			
M			
	The following	ng are not nutrients but have important functions	in the body
W			
F			
Protein: Give exactype of protein. 1. (HBV)	mples of foods of each		Fats: Explain with egs: 1. Saturated:
2. (LBV)		2. Complex:	2. Unsaturated:
Protein sources which are suitable for vegetarians to eat can include:		3. Eating too much carbohydrates can lead to	3. Eating too much fat can lead to



1.9 Nutrition (2/5)

THE PARTY	catering a mospitality Depart	incit			
Vitamins: These are needed in only	amounts. Describe the uses of the follo	owing vitamins and give good food sources for each:			
Vitamin A:					
Vitamin B group					
Vitamin C:	n C:				
Vitamin D:					
Minerals: These are also needed in only Calcium: Iron:	y amounts. Describe the functions o	f the following give good food sources:			
The eatwell plate Use the eatwell plate to help you get the balance right. It shows how much of what you eat should come from each food group.	Healthy Eating: The government recommends the following to stay healthy: 1.	What nutrients are used for: There are 3 main uses: *			
Bread, rice, potatoes, pasta and other starchy foods Meat, fish, eggs, beans and other non-dairy ources of protein Foods and drinks high in fat and/or sugar Label the key nutrients	 2. 3. 4. 5. 6. 7. 8. 	* * Macronutrients: Are eaten in large quantities 'Macro=large) Micronutrients: Are eaten in minute quantities 'Micro=small'			
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1.9 Nutrition (3/5)

SP	FCI	ΔΙ	DIE	T
				- I -

Vegetarian diets

Religious Diets

Medical Diets

- 1. Name two nutrients found in cheese:
- 2. Explain why the body needs fibre and good sources of fibre: (NSP)
- 3. Why should iron-rich foods be eaten with foods rich in Vitamin-C?
- 4. Name the two nutrients that are needed for healthy bones and teeth:
- 5. Explain what the following groups cannot eat and/or should eat:
 - 1. A vegan:

2. A person with anaemia:

3. A lactose intolerant person:

4. A diabetic:

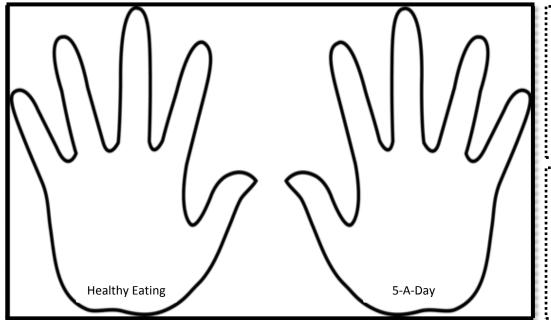


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1.9 Nutrition (4/5)

How Does '5-A-Day' relate to 'Healthy Eating'?



Why can a Jewish person only eat Kosher meat? What does it mean?



Explain the importance of this sign:



What would make this chocolate suitable for diabetics to eat?



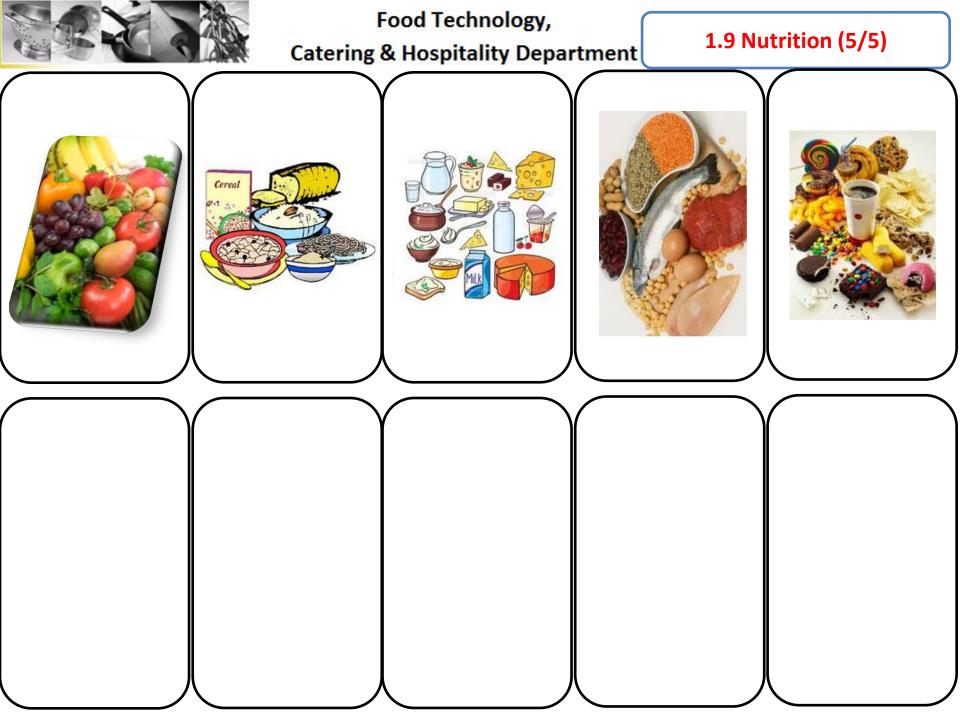
Explain what foods could be eaten in a daily diet that would mean that supplements for Vitamin-C should not be necessary

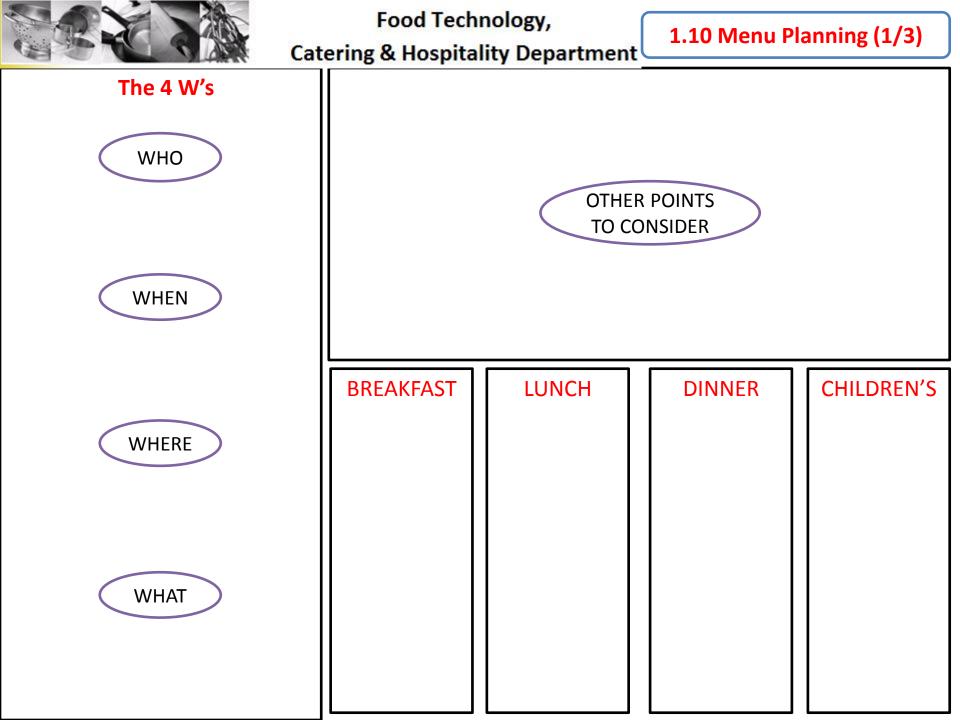


Which groups of people may use this product. Explain why it would be suitable for them. When would they use it?

What does this symbol mean? Explain with examples.









1.10 Menu Planning (2/3)

CHOOSING A MENU

- Decide on the main course 'protein item':

A la carte

- Decide on the desserts:
- Choose the vegetables:
- Choose the starters:

Table d'hôte

What have your understood?

- 1. What are the 'four W's' that need to be considered when menu planning?
- 2. Why is it important to have a range of colours and textures in a meal?
- 3. Why is it important to consider different dietary needs when planning a menu for a hotel restaurant?
- 4. What should a healthy two-course meal for a toddler contain?
- 5. What advice would you give a teenager about healthy eating?

Daily Specials Board

Party / Function Ethnic or Speciality Fast-food



1.10 Menu Planning (3/3)

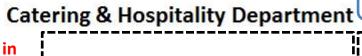
How will you adapt these original menus to suit the needs of the customers identified?

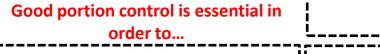
Original Menu 1 Chicken Tikka Pizza Green Salad Garlic Baguette Key Lime Cheesecake	Vegetarian	Coeliac	Lactose Free	Vegan
Original Menu 2 Pork & Beef lasagne Greek Salad Cheese Foccaccia Tiramisu	Muslim	Coeliac	Lactose Free	Weight Watcher
Original Menu 3 Cheeseburger Chips Coleslaw Chocolate Brownie Sundae	Vegetarian	Jewish	Diabetic	Toddlers

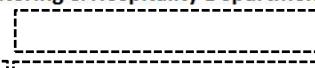


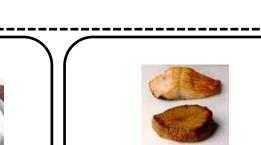
Food Technology,

1.11a Portion Control



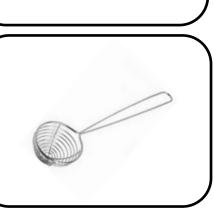


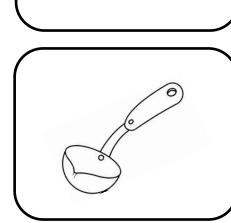




















1.11b Costing

Explain how each of the following components of costing are made up: Give examples!

FOOD COSTS OVERHEADS STAFF WAGES PROFIT VAT The formula used to calculate selling price is: A chicken dish costs £2.40 per portion to make. Calculate the selling price using the formula:

Always round up the final cost so that the figure ends in a 5 or 0. eg £3.37 - £3.40

- 2. Suggest ways of achieving good portion control.
- 3. Give the advantages of good portion control:



1.12 Specialist Equipment (1/4)

The exam always demands that you know about equipment, how to select them, use them, care for them and handle them safely and hygienically!

Label each knife with the corresponding letter. THEN explain the main use of each knife.

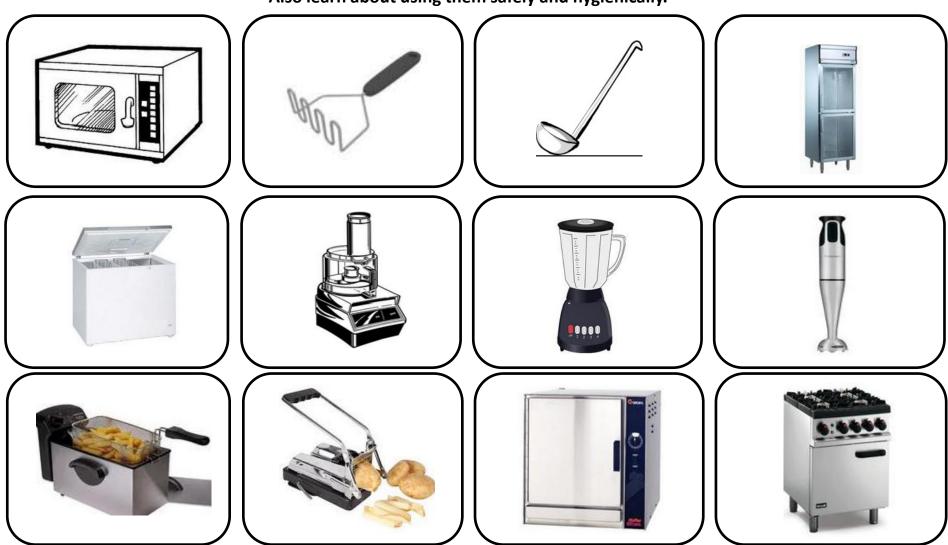
A. Filleting:		1			
B. Cook's:	A				
C. Boning:					
D. Palette:					
E. Steel:					
F. Paring (Veg):					
G. Peeler: N.B. A steel is not a KNIFE and should not be	e referred to as a knife. It is essential for safe practice	es. Same applies to the peeler!			
	Safety Rules for knives				
1.	6.				
2.	7.				
3.	8.				
4.	9.				
5.	10.				



1.12 Specialist Equipment (2/4)

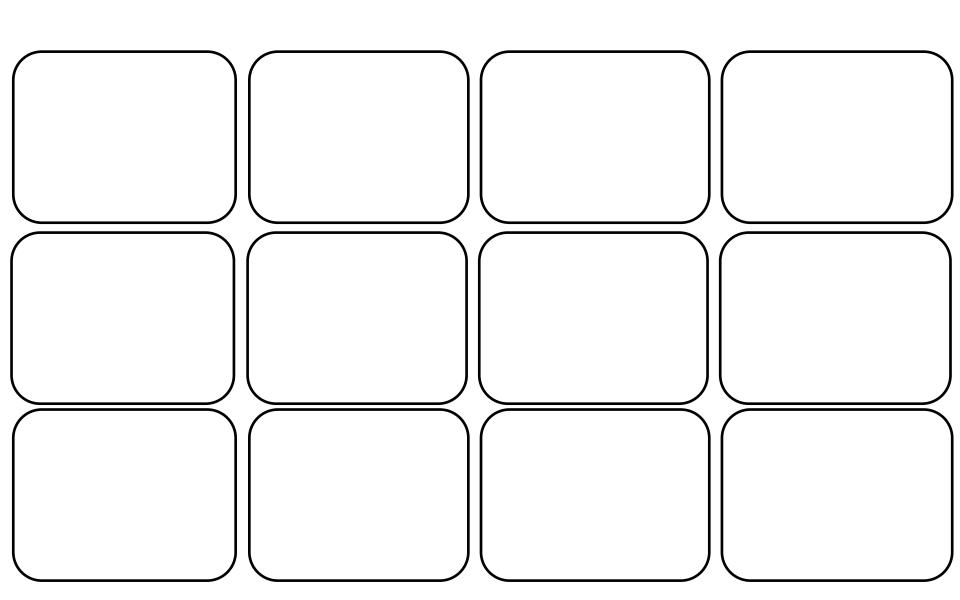
You must learn the names of small, medium & large equipment used in catering: Know their use and advantages.

Also learn about using them safely and hygienically.



Study cards: Write your revision information on the back of this sheet in the boxes provided!

1.12 Specialist Equipment (3/4)





1.12 Specialist Equipment (4/4)

1.	A set of knives should last a lifetime. What advice would you give a young chef buying a set of knives?
2.	Name and give a use for two (2) knives you think are essential in a catering kitchen.
3.	Give four (4) safety rules a chef should follow when using knives.
4.	Explain the importance of efficient refrigerators and freezers in a catering kitchen.
5.	Evaluate the use of a microwave in a fast-food outlet.



1.13 Communication & Record Keeping



Effective communication is important in the catering industry. This is because it is a 'S______' industry.

Good communication is a combination of		
Observing:		
Listening:		
Thinking:		
Knowing:		
Describing:		
Suggesting:		
	TYPES OF COMMUNICATION	



1.13 Use of ICT

				and the second
Evnlain: 1	The lise of it	CT in the Hos	nitality li	nductry
LAPIAIII. I			picality li	lluusti y

Reservation Systems:

Management Systems:

Electronic Point of Sale:

Stock Control Systems:

Food & Beverage management system

Menu Engineering

Events Management

Dietary analysis

Record Keeping in the Industry

The types of records which are kept in the industry are:

- 1.
- 2.
- 3.
- 4.
- 5.
- 6.
- 1. Why is it important for a store keeper to keep accurate records?
- 2. What type of communication would you suggest for:
 - 1. Making a restaurant booking
 - 2. Placing a food order to regular suppliers.
 - 3. Finding out about a holiday hotel?
- 3. State three (3) pieces of information that should be recorded in an accident book* Look back in notes.
- 4. Explain the importance of ICT in the catering industry.



1.14 Environmental Issues



The 3R's: R _______ & R ______ & R _____

Reduce the amount of waste generated in the catering	Conserve energy & water by:	
industry by	1. Invest in eefficient e	
1.Store foods c		
	2. Keep I on p to speed up boiling process.	
2. Handle foods c		
	3. Keep equipment c	
3. Do not prepare food.	A Hava was day was into yang abadus	
5. Have accurate p control.	4. Have regular maintenance checks.	
3. Have accurate pcontrol.	5. Have efficient t controls.	
6. R where possible.	officials.	
	6. Have f loads of washing machines & D	
7. Use d for salt, sugar, sauces etc.		
	7. Turn equipment when not in use.	
8. Review w procedures regularly.		
REDUCE RECYCLE	REUSE BIODEGRADABLE ENVIRONMENTAL	

REDUCE

REUSE

ENVIRONMENTAL BIODEGRADABLE **POLICY**



1.15 Food Packaging (1/2)

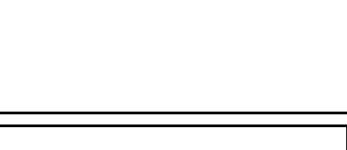
List & expand the main reasons for packing food:











Match the following foods to their recommended packing: (Then use this information to help fill out boxes)

Polystyrene box **Sweet & Sour Chicken**

French Fries

Foil container with card lid **Burgers** Clear triangle plastic box Chicken biryani

Cardboard cone Pizza

Flat, cardboard box

Plastic container with lid

BLT Sandwich







1.15 Food Packaging (2/2)

On the packing for Broccoli & Cheese Quiche.

Identify the parts of the label.

- A. Product Name
- B. Product Description
- C. Manufacturer's name and address
- D. Ingredients (in order heaviest first)
- E. Storage instructions, cooking instructions
- F. Nutrition information
- G. Batch number, bar code.
- H. Special claims, e.g. low fat
- I. Specific warnings, e.g. may contain nuts
- J. Display until or 'use-by' or 'best-before' dates.

